Social Media and Blogging

> Week 9 F27WD Helen Hastie Some content from Marta Kagan http://bonafidemarketinggenius.com/

Nearly there...

- Web design basics: IA, billboards, elements of good design
- Accessibility and Copyright
- Mobile app design and development
- HTML+ CSS
- PHP + MySQL

Today's Class

- What is Social Media and why do we care?
- Social Media and Marketing
- Blogging





Cmdr_Hadfield Chris Hadfield Mt Etna erupting and shooting steam and smoke high above the cloud, seen from space. pic.twitter.com/PFKIehvDPS Details





Cmdr_Hadfield Chris Hadfield Tonight's Finale: Edinburgh to Dundee, with the big Tay and Forth bridges visible. Save the rest for another day! pic.twitter.com/OOxBnpGIFc Details

Traditional Media

- Television
- Movies
- Radio
- Newspapers
- Books
- Magazines



Image from http://maureenholland.wordpress.com/

New Media

- Digital Television, Music and Video
- Computer Games/Simulations
- Digital Photography
- Internet/Email
- e-Books
- Smartphones



Image from precedent

Social Media

"A group of Internet-based applications that build on the ideological and technological foundations of <u>Web 2.0</u>, and that allow the creation and exchange of <u>user-generated content</u>."

As defined by Andreas Kaplan and Michael Haenlein

Kaplan, Andreas M.; Michael Haenlein (2010). <u>"Users of the world, unite! The challenges and opportunities of Social Media"</u>. Business Horizons 53 (1): 59–68.doi:10.1016/j.bushor.2009.09.003. ISSN 0007-6813. Retrieved 2010-09-15.

Web 2.0

- Use technology beyond the static pages of earlier web sites
- Participatory
- Web applications that facilitate
 - information sharing,
 - interoperability,
 - user-centered design
 - Collaboration

Characteristics of Social Media



Social Media Tools



Social Media Landscape 2012



Why do we care?

• Wikipedia: thousands of articles

on social media

WIKIPEDIA



Partyflock	Dutch virtual community for people interested in house music and other electronic dance music	I
Pingsta	Collaborative platform for the world's Internetwork Experts	
Pinterest	Online pinboard for organizing and sharing things you love	:

Sharing



http://venturebeat.com/

Many ways to share

digg SHARE	S SHARE	C6 SHARE
E SHARE	•• SHARE	t SHARE
SHARE	Yes SHARE	V SHARE
SHARE	* SHARE	🚯 SHARE
A SHARE	SHARE	in SHARE
SHARE	f SHARE	SHARE
SHARE	SHARE	SHARE
PIANO	Be SHARE	SHARE
SHARE	MV SHARE	G SHIRE

"IN 2008, IF YOU'RE NOT ON A SOCIAL NETWORKING SITE, YOU'RE NOT ON THE INTERNET."

IAB PLATFORM STATUS REPORT: USER GENERATED CONTENT, SOCIAL MEDIA, AND ADVERTISING - AN OVERVIEW, APRIL 2008

Social Networking

- 1	facebook	Profile edit Friends	• Inbox	í•	home acco	unt privacy logout
	Search			Marta Kagan What are you doing r	ight now?	
	Applications edit Page Manager Photos Groups			Networks: Sex: Relationship Status: Birthday:	Michigan Alum '94 Boston, MA Female Married to Jake Kagan February 1, 1972	
	Events Marketplace	View Photos of Me (4)		Hometown: Political Views: Religious Views:	Solon, OH Liberal "love is the every only god" -	ee cummings
	PersonalDNA Happy Pills	View My Friends (165) Visit Marta's (fluff)Book		Mini-Feed Displaying 7 stories		Import See All
	* more	See Marta's FunWall Are you like Marta		Today		
						Conception and
Marta Ka	agan			Contact Directly	-	
Greater Boston	Area			Get introduced th	eng ru in	
Current • Director, Marketing at good2g Past • Marketing Consultant at matching		itant at matchmine		Public profile powered by: Linked in Create a public profile: Sign in or Join Now		
 Marketing Manager at Blue Egg President at Lifeline Coaching 			nore	/iew Marta's full	+ x Stop Global	
Recommended 11 people have recommended Marta Connections Industry Internet				 See who you and M common Get introduced to M 		
				Contact Marta Kaga	+ × Market (via	
Website	100 00			View F	iFeed +	
	 My Portfolio 			Name Search		ne know what
Marta H	Kagan's Sumn	nary	3	Search for people you professionals already of	know from over 20 million on LinkedIn.	
rta Kagan's Sp	ecialties:	-	1	First Name	Last Name	
rketing, SEO/SE rketing, affiliate	EM, online advertising, v marketing	marketing, social media vord-of-mouth marketing, eve		example: Dan Nye)	Search	
nanaging/motivating/teading teams roject management/Client services/program management narketing strategy/communication strategy/brand strategy/PR strategy ustomer acquisition/tead generation			y	Linked in. Feat		
	marketing, joint ventures	, strategic alliances		Keep your network	Jennifer Block	
Additional Information				up to date.	Director of Product at Snyder Electronics Inc	
larta Kagan's Websites: My Company				Set your status.	What are you working on?	
My Blog My Portfolio			1	Set Now 🔿	Your profile is 90%	

A short history of social networks

yspace_m

- 1999: Friends Reunited in the UK
- 2000: dot.com bubble burst
- 2001: Wikipedia
- 2002:
 - Friendster in the USA (3M users in 3 months)
 - AOL had 3 million users
- 2003:
 - Myspace launched
 - Linden labs launched Second Life
 - LinkedIn was founded



Ofriendster

Linked in.

A short history of social networks

- 2004
 - Facebook founded by students at Harvard- college version of Friendster

flickr

You Tube

- MySpace surpassed Friendster
- **Digg** and **Flickr** founded
- 2005
 - Bebo and YouTube was founded
- 2006:
 - MySpace is the most popular social network site
 - Twitter launched
 - **Google** had indexed more than 25 billion web pages, 400 million queries per day, 1.3 billion images, and more than a billion Usenet messages

A short history of social networks

- 2007
 - **Facebook** allowed for 3rd party apps
 - Apple released the iPhone
- 2008:
 - Facebook surpassed MySpace; tried and failed to acquire Twitter
 - **Bebo** bought by AOL (later to be resold)
- 2009
 - Facebook the most used social network worldwide
- 2010
 - Google launched Buzz
- 2011
 - Apple introduced **Ping** social network for music and integrated with iTunes

Ping



Future

- 2012/2013
 - Facebook reached 1 billion users in 2012
 - Apple closed **Ping**
 - Elevated concerns around privacy due to so much personal information via social networks
 - As of Jan 2013, LinkedIn has 200 million users



 By 2015, estimated 60% of the Earth's population will have access to the internet

Blogs

- > 200 million English blogs.
- Include non-English blogs....over one billion??
- That's about 1 in 6 people (source Technorati)



Second Life

- > 20 million registered accounts,
- 500,000 active residence a week (Source Gridsurvey)





Web-feeds/RSS

News feed that you subscribe to

RSS stands for RDF Site Summary, often dubbed Really Simple Syndication



Millions of people upload photos and multimedia



Millions of videos on YouTube





Frequency





Twitter: microblogging



Tweet content (2009)



Wiew my profile page				Tweets				
40 TWEETS	65 FOLLOWING	79 FOLLOWERS		TC	TechCrunch @TechCrunch The Brain Trust Behind Farmville Launches Red Hot Labs With \$1.5M From All-Star Investors tcrn.ch/WtNox3 by @kimmaicutl View photo			
Who to follow · Refresh · View all Your Better Business @bette × Promoted · Follow		×	XPERIA	Sony Xperia GB @sonyxperiagb Your #XperiaZtests could win you ace prizes! How would you the water resistance, 13 MP camera & HDR video of the #Xpe Promoted by Sony Xperia GB × Dismiss Expand ← Reply t3 Retweet ★ Favorite •••• More				
Guardian Tech 📀 @guardiantech Followed by Jamie Lemon and oth Follow Alyssa Alcorn @a_m_alcorn0131		×		Wired @wired Recent Top Stories: The Friendster Autopsy: How a Social Net Dies oak.ctx.ly/r/2ngp				
Browse c	Followed by O Follow	Followed by Oliver Lemon and oth		g	The Guardian @guardian What's it like tweeting from North Korea? AP chief reports gu.com/p/3e57n/tw via @GuardianTech			

The Twitaholic.com Top 100 Twitterholics based on Followers

#	Name (Screen Name)	Location	URL	Followers	Following	<u>Updates</u>	<u>Joined</u>
1.	1ustin Bieber (justinbieber)	All Around The World	http://www.youtube.com/justin	35100520	123474	21041	48 months ago
2.	🔱 Lady Gaga (ladygaga)	New York, NY	http://www.ladygaga.com	34545814	136390	2655	60 months ago
3.	Katy Perry (katyperry)	Cloud 9	http://www.katyperry.com	32943528	118	4501	49 months ago
4.	Rihanna (rihanna)	LA BABY!	http://www.rihannanow.com	28550174	921	7493	
5.	Barack Obama (BarackObama)	Washington, DC	http://www.barackobama.com	27736296	665251	8678	73 months ago
6.	Taylor Swift (taylorswift13)		http://twitter.com/taylorswift13	24442903	90	1680	52 months ago
7.	Britney Spears (britneyspears)	Los Angeles, CA	http://facebook.com/britneysp	24210562	410974	2264	54 months ago
8.	You YouTube (YouTube)	San Bruno, CA	http://youtube.com	23973953	439	6947	64 months ago
9.	Shakira (shakira)	Barranquilla	http://www.shakira.com	19871296	74	1690	46 months ago



Who gives a tweet?

- 1. What are extreme positive/negative reactions to tweets?
- 2. What are the authors attempting to do in this study?
- 3. What are the main results? Any special hatreds?

Who Gives A Tweet? Evaluating Microblog Content Value

Paul André^{1,2}, Michael S. Bernstein³, Kurt Luther⁴

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ABSTRACT

While microblog readers have a wide variety of reactions to the content they see, studies have tended to focus on extremes such as retweeting and unfollowing. To understand the broad continuum of reactions in-between, which are typically not shared publicly, we designed a website that collected the first large corpus of follower retirement Turities and the transformer of the tent of tent of the tent of anonymous feedback to accounts they follow in exchange for feedback from their own followers and other users. Using our corpus of approximately 43,000 ratings, we ask: 1) *What* content do Twitter users value? For example, do users value personal updates while disliking opinions? We then ask: 2) *Why* are some tweets valued more than others?

Conventional wisdom exists around these questions, but to

Social Media

It's not a fad- it's a fundamental shift in the way we communicate



Social Media Marketing

The old way:

- One-way
- Push-driven
- Interrupt-driven
- Brand-driven
- Controlled
- Exclusive
- "on message"

The new way:

- Participatory
- Multi-way (brand-tocustomer, customer-tobrand, customer-tocustomer)
- User-powered, opt-in (e.g. RSS feeds)

Traditional advertising

- Only 18% generate Return On Investment (ROI)
- 90% of people who can skip TV ads do so
- The average person is exposed to 3,000 advertising messages a day
- Only 14% of people trust advertisements

Source: http://bonafidemarketinggenius.com/
On the other hand....

 78% of people trust recommendations of other consumers

14% vs 78%....hmm.....

Source: Nielson "Trust in advertising" Report October 2007

New Communication

• Is a dialogue

- Transparent
- Inclusive
- Authentic
- Vibrant
- Consumer-driven

"Content is the new democracy and we the people, are ensuring that our voices are heard."

Brian Solis, "The Social Media Manifesto"



People talk about products



Source: http://bonafidemarketinggenius.com/

It's the future

 SOCIAL MEDIA "IS ONLY GOING TO BECOME MORE PERVASIVE AND AS SUCH, BECOME A CRITICAL FACTOR IN THE SUCCESS OR FAILURE OF ANY BUSINESS."

BRIAN SOLIS, SOCIAL MEDIA MANIFESTO, AUGUST 21, 2007



Let the	ne ideas flow
	GOT AN IDEA? VIEW IDEAS IDEAS IN ACTION
Hi there, Sign In to make a comment.	Share 😭 🐚 🛨 Follow us on Ewitter
Search IdeasQPRODUCT IDEAS33,022Coffee & Espresso Drinks3,389Frappuccino® Beverages9,667Tea & Other Drinks15,119Food7,965Merchandise & Music16,232Starbucks Card2,860New Technology10,672Other Product Ideas	Share your ideas, tell us what you think of other people's ideas and join the discussion.
EXPERIENCE IDEAS	
7,933 Ordering, Payment, & Pick-Up 14,326 Atmosphere & Locations 10,945 Other Experience Ideas	2 Hour(s) Ago Consistent Store Hours

INVOLVEMENT IDEAS

4,873	Building Community

- 8,972 Social Responsibility
- 5,501 Other Involvement Ideas

5 Hour(s) AgoI would love to see a Starbucks card with hearts or flowers on it.5 Hour(s) AgoName change from "Starbucks Coffee" to just "Starbucks"

6 Hour(s) Ann Improved comfort at Drive-thru window

4 Hour(s) Ago Vegetarian menu choices 4 Hour(s) Ago Product Display

Ordering Kiosk

5 Hour(s) Ago

http://nikeplus.nike.com/plus/



Tips

- Create opportunities for people to feel ownership.
- Give them something to talk about
- Be truthful- you'll be found out!

"Any blog that spins the truth will be found out. In a world of social media honesty is the only policy."

OPEN HONEST AUTHENTIC DIALOGUE

_ 🗆 🗙 EDV Thursday January 25, 2007 Blogs are market-driven M'sian premier ToDay • Thursday • December 7, 2006 warns bloggers Internet. Mr Ahirudin will face court today, while Mr Ooi will pear on Jan 30. The suits have been criti-The suits have been criti-cised by international watch-dog Reporters Without Bor-dog Reporters Without Bor-dog suits have bloggers not Internet not exempt from defamation laws, out of 168 nations says Abdullah wide press freeds De KUALA LUMPUR – Prime Minister Abdullah Annad J 4 Badam has defended lega ac which awarded Blog award in The NST If blogging were to come under the umbrella of a blogging associ-Badawi has defended legal ac Op tion launched against two tion launched against two out to shut de and tion hunched against two Malaysian bloggers, saying the that it laun ation, its spirit would be lost, with Malayalah ploggers, saying the Internet was not exempt from cause of v umermer was not exempt non defamation laws, a report said one's words having to be strictly vetted by others even if they are Abdullah slams 'stories' by bloggers They cannot dres hope to cover send yesterday. The defama one's peers. delivetion suit by the themselves or delivetion suit over Governgerernment-linked The New Sint creats hide from the Of course, I'm not saying that KUALA LUMPUR ries" that underscor the kind of big-brother protect What was Sing straits has trig line freedom has 🎊 Prime Minister Abdullah freedom wit es, as d gered criticiam responsibil media Ahmad Badawi has accused nipulated. trom means who watchdogs who Mr Tay Kisay it is a landhis critics of unfairly smear-*Lies after l' 🐬 - Malaysian ion - such as Delivery & mark assault on told," Mr Abdv has any fu internet free exreferring to being sued ing his reputation, but counsel and ed as and be helpful in pledged not to let them dis-DING HOC Mr Abdallah said Commission there was no Building and ity and the newspar RIGHT To any and the bloggers and don't just Building and its bloggers must boost Malarmin" tract him from working to he a blogger is TODAY • Wednesday • March 14, 2007 they blog se court merely overnment or henI refer to Mr would be aptive ter, "What lin because civil penalise?" (J n the country in this: world news poration (MC rotten persons enter being the case China to tighten control over blogs but To its common fa bility of any such such facilities editors' the legal right Mr Long singled out bloggers as one nd inacscuss self-reguable party all i regards challenge, but sought to assure that "citigood the dama should ask why, 's Durai-What consti BEUING - China will intensify controls of there is such a ferzens' freedom of expression would be fully blunder depend on the ablishment comthe growing numbers of bloggers using the me quescase (including hether Tothe damage). If e. Is this because, Internet to lay bare their thoughts, politi-But China's restless blogging populathey can try to s protected". w is worth blogging is a recal views and even bodies, the country's the matter to co ontinuing tion has been a headache for the ruling of space for open ort." Communist Party, which has sought to exchief censor has announced. Miss Cheng The director of China's General Adtend long-standing censorship to the counmore fruitful to since apoloministration of Press and Publication, d for removtry's fast-growing Internet. By last Septhan to merely the unflatter-Mr Long Xinmin, said the administration tember, the number of blog sites in China oms> was forming rules to further regulate Inreached 34 million, a 30-fold increase from ternet publishing. Special mention was four years before. - AGENCIES made of the country's legions of bloggers,



What is a Blog?

- Blogs are usually (but not always) written by one person.
- Updated pretty regularly.
- Blogs are often (but not always) written on a particular topic - there are blogs on virtually any topic you can think of.

Why Blog?

- There is the tradition of just maintaining a diary
- On-line diaries can be full of multimedia (pictures, sound, video) as well as being interactive.





Images from http://snegidhi.com/

Why Blog?

- There will be others out there that share that same interest.
- The power of internet news and gossip is amazing. It doesn't take long before it spread across the world.
- It's easy to do and to set up an account the hard part is really finding something interesting to talk about!
- Humans like recognition. They want to have 15 mins. of fame
- Can make money if they're really good!

Top 5 Most popular Blogs (2013)

Page: 1 2 3 4 Next »					
1. The Huffington Post A http://www.huffingtonpost.com Recent: Go Inside Syracuse Sororities' Bid	 Technorati Auth: 932 Change +1 	TOP 100 ENTERTAINMENT TOP 100 POLITICS TOP 100 LIVING			
2. BuzzFeed - Latest Attp://www.buzzfeed.com Recent: This Is How You Get Arrested Twice	 Technorati Auth: 874 Change +1 	TOP 100 ENTERTAINMENT TOP 100 SPORTS TOP 100 LIVING			
3. Mashable!	 Technorati Auth: 868 Change +1 	TOP 100 ENTERTAINMENT TOP 100 TECHNOLOGY TOP 100 GADGETS			
4. The Verge A http://www.theverge.com/ Recent: The Verge Mobile Show 038 - February	Lechnorati Auth: 856	TOP 100 ENTERTAINMENT TOP 100 TECHNOLOGY TOP 100 GADGETS			
5. Business Insider Altp://www.businessinsider.com Recent: It's Benedict's Last Day As Pope:	Lechnorati Auth: 854	TOP 100 BUSINESS TOP 100 POLITICS TOP 100 TECHNOLOGY			

Source: http://technorati.com/blogs/top100

Top 5 Most popular Blogs (2012)

Page: 1 2 3 4 Next »					
1. The Huffington Post	Lechnorati Auth: 938	TOP 100 ENTERTAINMENT TOP 100 POLITICS TOP 100 LIVING			
2. Mashable! A http://mashable.com Recent: Ads Worth Spreading: TED Announces	 Technorati Auth: 873 Change -1 	TOP 100 ENTERTAINMENT TOP 100 BUSINESS TOP 100 TECHNOLOGY			
3. BuzzFeed - Latest A http://www.buzzfeed.com Recent: Jon Stewart: Fox News "Rooting For	Technorati Auth: 867 Change +1	TOP 100 ENTERTAINMENT TOP 100 POLITICS			
4. TechCrunch Image: Antherpart Content of the second sec	Lechnorati Auth: 855	TOP 100 BUSINESS TOP 100 TECHNOLOGY TOP 100 SMALL BUSINESS			
5. Think Progress Pahttp://thinkprogress.org Recent: 'Ready Player One,' 'Reamde,' 'The	Le Technorati Auth: 849	TOP 100 POLITICS TOP 100 GREEN TOP 100 US POLITICS			

Source: http://technorati.com/blogs/top100



BABY BORN WITH HIV 'CURED'

Scientists Treated Newborn Child With Strong Drugs Just 30 Hours After Birth



Blogebrity





Serious entrepreneurs have 'programmed' their mind to succeed no matter what. They don't eir home-based business and let nobody stop their plans in achieving what they

> t they want and they have the DESIRE to succeed. If you don't know exactly when it comes your home-based business, think about it again and re-consider at you want to achieve, a get-rick-quick or a profitable, long term business.

2. It's then start-up plan that brings success

smart entrepreneurs know that it takes time to set-up and grow a profitable home-based pusiness. They plan to succeed. They have a start-up plan that might fail but they never give up and start again with a better plan.

ure know that it takes dissipling and time to build a strong and s

ASSOCIATE BLOGS

Tech Blog LifeStule Ble



Blogging: Getting Started

- Choose a platform:
 - Is blogging something I want do do long term?
 - What will be the main purpose of my blog?
 - Is the main purpose professional or a hobby?
 - Will I be using advertising?
- Considerations
 - Cost of blog
 - Ease of use
 - Modifications

www.blogger.com

- **Blogger:** bought by Google in 2003
 - Good for different topics and easy to search (specific search functions from Google)
 - Free domain name and hosting
 - Mobile version
 - Great for beginners and Pros –and owned by Google so lots of cool ad-ons (e.g. photos)

helenhastie.blogspot.co.uk/

Q Q⁺Share 0 More ▼ Next Blog»

Careers and Computer Science

How can we give our young graduates the best chance of getting a job in the world of Computer Science and IT.

PAGES

- Careers and CS
- About me

FACEBOOK SHARE



THURSDAY, 4 OCTOBER 2012

Open Source Projects

With the intense competition for jobs, students need to show that they go the extra mile. Yes, employers are looking for computer scientists who stay up into the night tinkering on their pet coding projects. Working on Open Source projects not only gives students a great opportunity to use, understand and contribute to the latest and greatest code, but it also puts their work out in the open where it can be seen and appreciated by users, developers and potential employers. It also opens them up to scrutiny with the Open Source community showing employers that students can hold their own and produce code

www.wordpress.com

- **WordPress** is a free and open source blogging tool and content management system (CMS) based on PHP and MySQL.
 - Many templates and plug-ins
 - Mobile version
 - Can download and install on your own host (you can put it in www)
 - Or use their free hosting





Other blogging platforms

- Tumblr
- Posterous
- Squarespace
- TypePad
- Movable Type
- Drupal

Other resources to make your blog more interesting

- Other resources:
 - Videos (YouTube)
 - Images (ClipArt)
 - Music
- Check out the plug-ins that come with your blogging platform

Choose a domain (blog) name-carefully

- What is the topic of the blog? an obvious starting point most blog names reflect their topic
- What do you hope to achieve with your blog? is it about having a hobby, is it about building your profile/expertise, is it about earning an income via ads, is it to support an existing business
- What style will it be? is it a blog with one or many authors? What length of posts will it have?
- What tone and voice will it be written in? Will it be conversational, newsy, ranting, humorous?
- Who is the intended audience? Are you wanting to appeal to professionals, young people, cool people, geeks?

Making ££ from your blog

- Advertising
- Digital Assets
- Merchandising
- Consulting
- Sell blog/name (!)



Homework

- Create your own blog
- Post the blog URL on the discussion board on Vision

Next Week

- Monday double lab for demoing your coursework.
 - Demonstrate functionality working through PHP/ HTML e.g insertion of data or display of data. Valid XHTML.
- ATTENDANCE REQUIRED: Guest lectures on Wednesday from industry: UserVision and Epistemy



