

Policy Aware Systems

Some open research issues

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Outline I

- 1 Introduction
- 2 Formulating credential requests
- 3 Negotiations
- 4 A first set of open issues
- 5 Explanations

Credentials for Open Systems

Digital credentials constitute the main approach to access control for open systems

- Reliable
 - Unforgeable (cryptographic techniques)
 - Ownership can be checked (with *challenges*)
 - ...
- Scalable
 - There can be many domain-specific certification authorities...
- Privacy-oriented
 - Can represent properties of individuals
 - Without necessarily disclosing their *identity*

Widely adopted in basic tools such as *SSL*. Researchers are more ambitious

Scenario

The screenshot shows the Amazon.com product page for the book "Heterogeneous Agent Systems" (Hardcover) by V. S. Subrahmanian, Piero Bonatti, Jürgen Dix, Thomas Eiter, Sarit Kraus, Fatma Özcan, and Robert Ross. The page includes a search bar, navigation links, and product details.

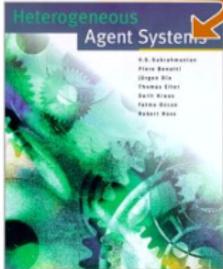
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Scenario

The screenshot shows a Konqueror browser window titled "Amazon.com Checkout Sign In - Konqueror". The address bar contains the URL: `http://www.amazon.com/gp/cart/view.html/ref=pd_luc_mri/103-2945631-1398256`. The browser's menu bar includes Location, Edit, View, Go, Bookmarks, Tools, Settings, Window, and Help. The toolbar contains various navigation and utility icons.

The page content features the Amazon.com logo at the top left, followed by navigation links: SIGN IN, SHIPPING & PAYMENT, GIFT-WRAP, and PLACE ORDER. A main heading reads "Ordering from Amazon.com is quick and easy". Below this, a form prompts the user to "Enter your e-mail address:" with an input field. Two radio buttons are provided for user selection: "I am a new customer. (You'll create a password later)" and "I am a returning customer, and my password is:" followed by another input field. A blue button labeled "Sign In using our secure server" is highlighted. Below the button are two links: "Forgot your password? Click here" and "Has your e-mail address changed since your last order?".

Additional text on the page includes: "The secure server will encrypt your information. If you received an error message when you tried to use our secure server, sign in using our [standard server](#)." and "You are buying this item from Amazon.com, Inc." A horizontal line separates this from the footer text: "The only way to place an order at Amazon.com is via our Web site. (Sorry--no phone orders. However, if you prefer, you may phone in your credit card number, after filling out the order form online.) Redeeming a gift certificate? We'll ask for your claim code when it's time to pay. Having difficulties? Please visit our Help pages to learn more about placing an order."

The status bar at the bottom left indicates "Page loaded."

Scenario: Scalability and usability issues

Similar considerations hold for systems based on

- MyProxy, Kerberos, CAS
- oriented to “localized” navigation

In the absence of more flexible identification methods:

- Web services have to keep accounts for all customers
- Users have to create accounts all the time
- Articulated business policies are discouraged

Scenario: Scalability and usability issues

The screenshot shows the Amazon.com website for the book "Heterogeneous Agent Systems" by V. S. Subrahmanian, Jürgen Dix, Thomas Elter, and Sarit Kraus. The page features a search bar, navigation links, and a product image. A yellow callout box is overlaid on the page, containing the following text:

You can get this book:

1. by logging in
2. by supplying an ID and a credit card
3. by providing an Amazon card

Please choose a number or click on a link for more information

The callout box highlights the usability issues of requiring login, ID, and credit card information to purchase the book, and the lack of a direct purchase link.

Scenario: Scalability and usability issues

What one would really want:

- Suppose the Amazon card gives you free access to some products
- If you have it, you want to use it automatically
 - click on the purchase button, and that's it
- If you don't you may want to see something like the next figure

Scenario: Scalability and usability issues

The screenshot shows a web browser window displaying an Amazon.com product page. The browser's address bar shows the URL: `http://www.amazon.com/gp/product/0262194368/103-2945631-1398256?v=glance&n=283155`. The page title is "Amazon.com: Heterogeneous Agent Systems: Books: V. S. Subrahma...tj,Jürgen Dix,Thomas Eiter,Sarit Krz". The browser's menu bar includes "Location", "Edit", "View", "Go", "Bookmarks", "Tools", "Settings", "Window", and "Help". The browser's toolbar contains various navigation and utility icons. The page content includes the Amazon logo, navigation links like "Your Account", "Cart", "Wish List", and "Help", and a search bar. A large yellow warning box with a blue border is overlaid on the product information, containing the text: "WARNING You are about to pay 10\$ for paper0123.pdf using your VISA card". The product title is "Heterogeneous Agent Systems" and the price is listed as \$68.78. The page also shows a "Shopping Cart" button and a "More Buying Choices" section.

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Heterogeneous Agent Systems

Price: \$68.78 & this item ships for FREE with Super Saver Shipping. [See details](#)

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Add to Wedding Registry

Ubiquitous Computing Scenarios

Similar desiderata:

- Travellers connect to airport lounge services
 - such as network, printers, content services, ...using
 - frequent flier cards
 - pre-paid cards
 - credit cards
 - employee credentials (government, airlines, ...)
 - ...
- **In a transparent way** (well, as much as possible)

How to ask for credentials

One by one (e.g. PeerTrust)

- slow (more messages)
- unnecessary disclosures
 - after sending off your credit card you realize that you should also send an id credential that you don't have
- unnecessary messages (even slower)

How to ask for credentials

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All the alternatives at once

- less messages, less unnecessary disclosures

How to ask for credentials

One by one (e.g. PeerTrust)

- slow (more messages)
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 - after sending off your credit card you realize that you should also send an id credential that you don't have
- unnecessary messages (even slower)

All the alternatives at once

- less messages, less unnecessary disclosures
- combinatorial explosion: *an id and a credit card* becomes
 - passport and VISA
 - passport and Mastercard
 - ...
 - student-card and VISA
 - ...

Send the policy

As a compact but exhaustive request formulation (e.g. Protune)

Informal policy

- 1 allow purchase **if** the customer sends an *id* and a *valid credit card* **or**...
- 2 an *id* can be a passport, a student-card, ... issued by a *recognized CA*
- 3 a *valid credit card* is issued by VISA or ... and it is not *expired*
- 4 ...

The client then searches its portfolio for credentials that - together with the (formal) policy - entail *allow purchase* (an *abduction problem*)

Proposed for the first time in [CCS 2000]

Formal policy in Protune

Something similar to:

```
allow(purchase,Item) ←  
  id(ID),  
  credit_card(CC),  
  ID.name = CC.holder.  
...  
credit_card(X) ←  
  credential(X),  
  accepted_cc(X.issuer).  
  
accepted_cc('VISA').  
accepted_cc('Mastercard').  
...
```

Formal policy in Protune

Something similar to:

```

allow(purchase,Item) ← (decision predicate)
  id(ID),
  credit_card(CC),
  ID.name = CC.holder.
...
credit_card(X) ←
  credential(X),
  accepted_cc(X.issuer).

accepted_cc('VISA').
accepted_cc('Mastercard').
...

```

Formal policy in Protune

Something similar to:

```
allow(purchase,Item) ←
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accepted_cc('VISA').
accepted_cc('Mastercard').
...
```

(provisional predicate)

Formal policy in Protune

Something similar to:

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  accepted_cc(X.issuer).

accepted_cc('VISA').
accepted_cc('Mastercard').
...

```

Flora-like O.O. syntax

Relationships with Semantic Web

Informal policy

- ① allow purchase **if** the customer sends an *id* and a *valid credit card* **or**...
- ② an *id* can be a passport, a student-card, ... issued by a *recognized CA*
- ③ a *valid credit card* is issued by VISA or ... and it is not *expired*
- ④ ...

- The definitions of *id*, *valid credit card*, *recognized CA* etc. constitute a simple *ontology*
- The server shares its ontology with the client
 - basic shared knowledge: rule semantics and X.509
 - underlying logic: function-free Horn clauses
 - complex shared domain ontologies are **not** a prerequisite
 - feasible *today*

Privacy policies

Credentials may contain *sensitive information*

- users should not explicitly authorize *each* disclosure
- *release policies* are needed
- that can be treated like access control policies [CCS 2000]

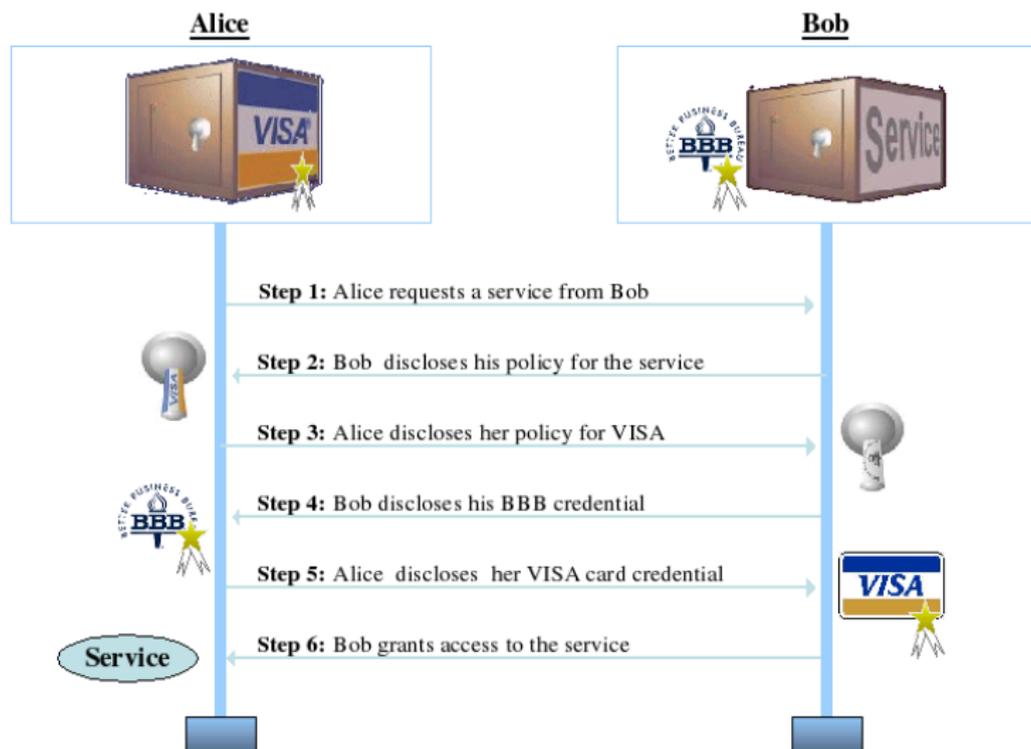
Informal privacy policy

- 1 allow credit card disclosure **if** the server joins the Better Business Bureau program
- 2 allow student-id disclosure (always)
- 3 ...

In response to a credential request the client may issue a counter-request

⇒ Trust Negotiation

A negotiation scenario



Multi-party negotiations

Third parties may be needed to:

- check credit card validity
- store credentials
- give special permissions
- ...

Protune metapolicies may be used to specify whom is responsible for what, e.g.

```
credential(C).actor:serverXY ← C.type:student_id
```

means that serverXY is to provide student ids

Some technical issues

- Policy protection
- Negotiation length
- Negotiation success
- Minimizing information disclosure
- Provisional policies (actions)

Policy protection

The policy itself is confidential

- it may reveal agreements between companies
- it may reveal private information
 - 1 only my best friend can see my pictures
 - 2 my best friends are ...
- definition of *correct user-password pairs...*

Policies have to be protected

- by hiding some rules
- by *sanitizing* others

⇒ **Policy Filtering** (before each disclosure)

Policy protection in Protune

The sensitivity of policy rules and predicates is declared with suitable metapolicies:

- A rule with name $[r]$ can be protected by asserting
`[r].sensitivity:private`
- Sensitivity may depend on further conditions, as in
`[r].sensitivity:public ← authenticated(User)`

In this way, more rules can be disclosed as the level of trust increases during negotiation

- Predicates can be protected in a similar way, e.g.
`passwd(User,Pwd).sensitivity:private`

Further features are described in REVERSE report I2-D2

Sanitizing credential requests

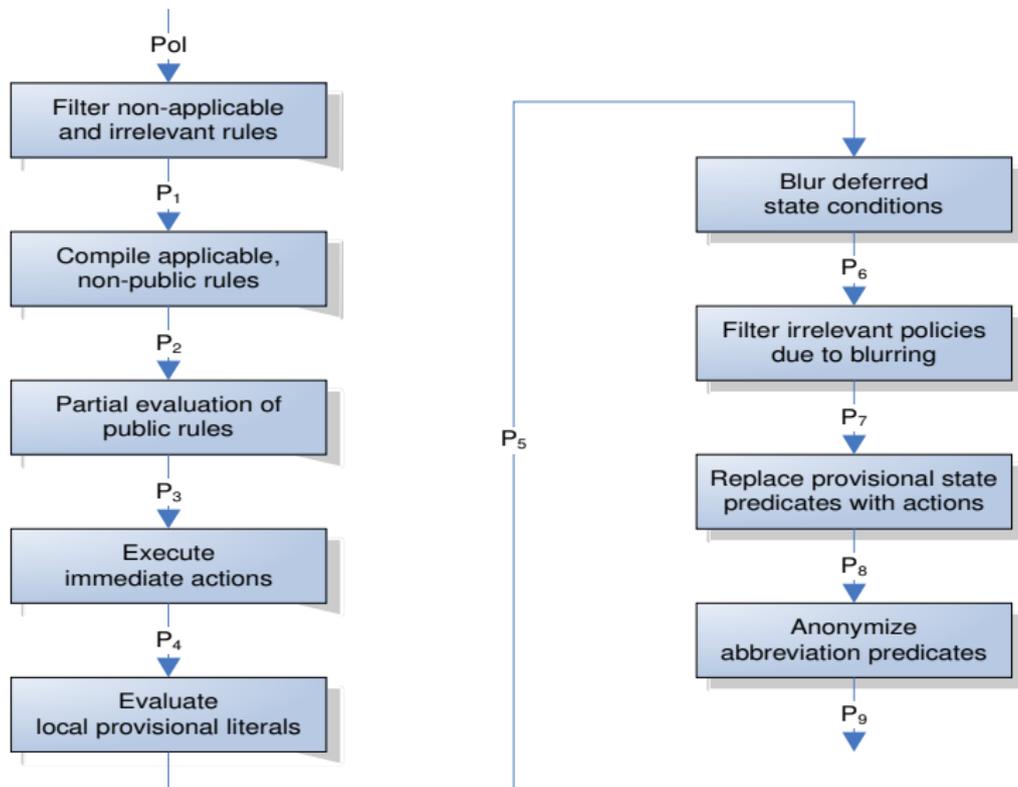
Private rules can be **applicable** or **non-applicable**

- applicable rules are evaluated
- only their results are sent off
- non-applicable rules are discarded
- rules with a private predicate in the head are private

Private *state* predicates are **blurred**

- private atoms are replaced with a fresh propositional symbol

Policy filtering



Negotiation length

In general, difficult to predict

- the server may issue a counter-counter-request, and so on
- protected policies are disclosed incrementally
 - as the other peer sends more credentials

? Techniques for estimating max length

? Useful bounded protocols

? Useful restricted *policies*

- 2-step disclosure [CCS 2000]
- unilateral policies (the server releases no credentials)
- transparent (public) policies
- too restrictive in many cases
- REVERSE is working on more general cases

Negotiation success

Negotiations may fail because the peers hide part of their policies

- peers do not know how to fulfill the access control conditions
- any *local* conditions that guarantee success? (if the policies allow)
 - little hope of being able to check *global* conditions on the policies of the involved peers
 - current results: “if such & such disclosure sequence exists then...”
 - *when* does it exist?
 - REVERSE is working at improving these results

Minimizing information (sensitivity) disclosure

- some credentials are more sensitive than others
 - Safeway's discount card \leq student-id \leq credit card \leq SSN ...
- even if all the policies are published, finding an optimal choice is computationally hard
 - precise characterization in the next REVERSE deliverable
- in general, when policies are protected no strategies guarantee optimality
- design languages for expressing preferences
- study reasonable negotiation strategies
- identify useful restricted cases that admit optimal strategies
 - and efficient algorithms, possibly *approximate algorithms*
 - some preliminary results in a forthcoming REVERSE report

Provisional policies (actions)

Sometimes policies have to execute actions

- log a request for audit purposes
- activate a workflow (e.g. for manual registration)
- ...

Credential themselves involve an action

- they can be requested and released and verified

In Protune further actions include

- **declarations** (unsigned)
 - accept a copyright/license agreement
 - login and password
 - ...
- **application dependent action**
 - e.g. connect to a URL

Example of declaration

Traditional authentication:

```
allow(access_site) ←  
  declaration(username = N, password = P),  
  has_passwd(N,P).
```

Declarations are treated like credentials during negotiation

- Declarations are *not* signed
- they are included in the current state without any cryptographic verification

Declarations can be supplied

- automatically, if the client's policy allows
- by filling in a form on a pop-up window

Metapolicies for actions

Specifying who is in charge of an action

```
credential(ID).actor:cmu_CA ← ID.type:student_id.  
log(Request).actor:self
```

Specifying application-specific actions

```
log(_).type:provisional.  
log(M).action: 'echo' + M + '> log_file'.
```

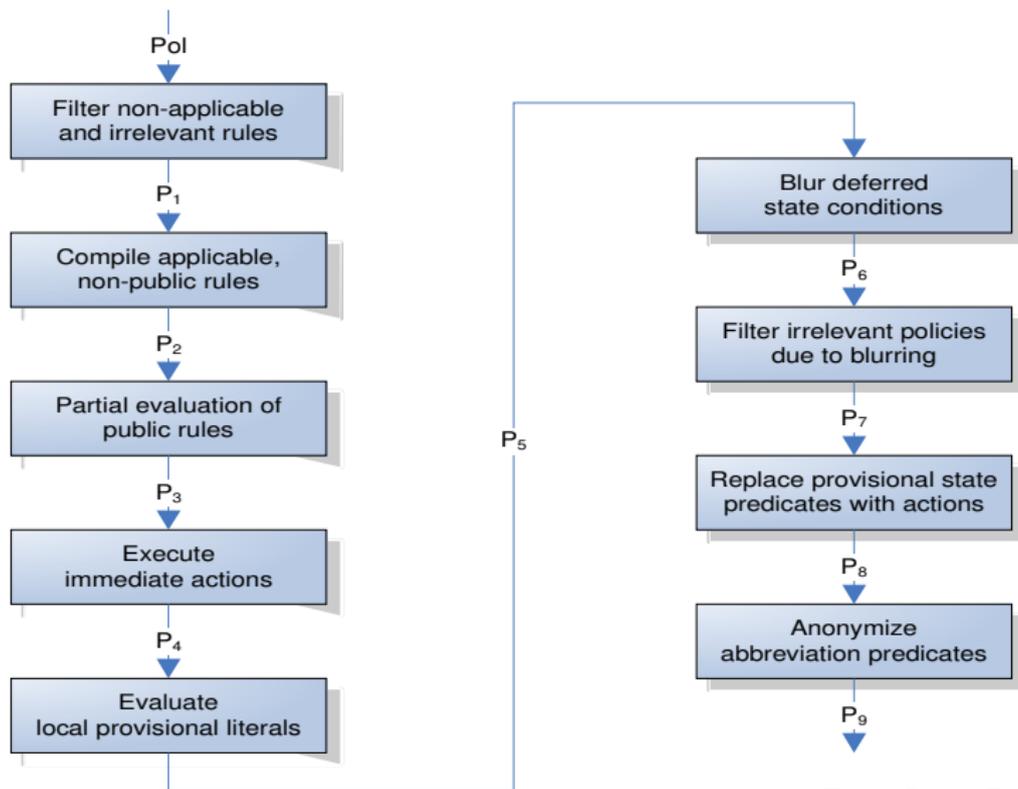
Specifying when an action should be executed

```
log(_).evaluation: immediate.
```

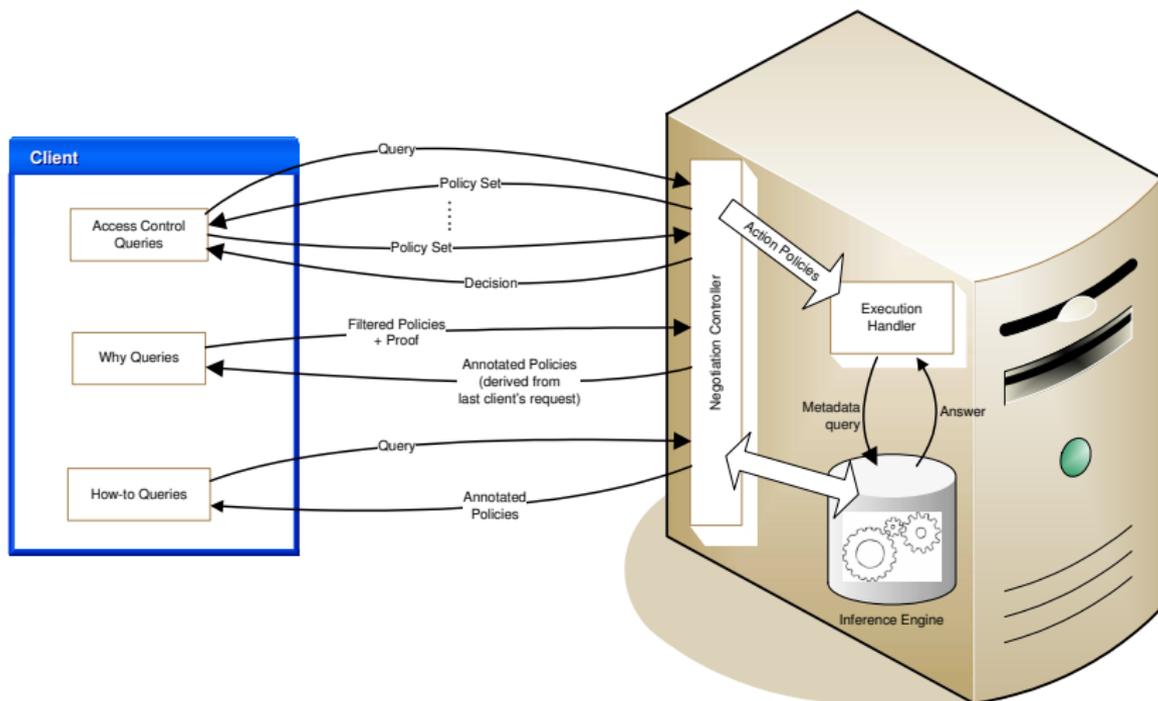
other values: deferred, concurrent

Plus some extra features (see REVERSE report I2-D2) 

Interplay with filtering



Execution module



Event-Condition-Action rules

Current action semantics is vaguely Prolog-like

- when a predicate with actor `self` and evaluation `immediate` is enclosed in the filtered policy, it is evaluated

$$\text{allow}(\text{Usr}, \text{Op}, \text{Obj}) \leftarrow \text{log}(\text{Usr} + \text{Op} + \text{Obj}), \dots$$

- a bit less procedural than Prolog (parallel action execution)
- it fits well the abductive nature of negotiation

However many actions would be more naturally specified as ECA rules

- "... And by the way, whenever you get a request, log it"
- *incremental* policy formulation style

 not clear how to harmonize abductive and ECA semantics

Explanations

Users and policies

- Common users have little awareness and understanding of security and privacy policies
 - applied by their own system and by remote services
- this is a major source of security problems
 - a typical PC with default security settings is violated in $< 5\text{min}$
 - with a careful setting the same machine resists for weeks
- there may be service usability issues
 - many first-time and occasional users in web and pervasive environments

Challenges

- a tradeoff is needed between protection and functionality
 - based on user's needs
 - generic policies typically won't work

⇒ users should be able to personalize their policies
 - similar arguments apply to privacy policies and credential release policies
 - risks are to be balanced with functionality and value
- ⇒ help users get better understanding of and control on policies

Strategies

- Education and dissemination through mass media
- Let users formulate their policies
 - user-friendly languages
 - based on simple concepts (no *cookies*)
- Explain policies and decisions
 - never say (only) *no*
 - negative answers should come with explanations and suggestions

Formulating policies

Graphical languages

- so far, not expressive enough [Winslett et al.]
- still interesting for *part* of the specifications e.g. user and object hierarchies

Controlled natural language

A user can browse directory “internal docs” if he provides a REVERSE credential

- to be translated into Protune rules
- REVERSE is extending the Attempto system [Fuchs et al.]

Automated Explanations - Goals

Rich query set

- *how-to, why/why-not, what-if*

Quality comparable to 2nd generation explanation facilities

- remove irrelevant details
- high-level object identification
- ...

With improved failure explanations (*why not* queries)

- handling infinite failures

And low framework instantiation cost

- for every new application domain

Protune's explanations in a nutshell

- a hypertext
 - nodes corresponds to the entries of **tabled** LP engines (subgoal calls)
⇒ can explain **infinite failure**
- **local and global** proof info to improve navigation ease
 - rules applicable to the current goal
 - answer substitutions for each of them
- intra- and **inter-proof** info
 - users can match anticipated proof outcomes with their own expectations and expand only the interesting parts of the proof
- explanations are focussed on what the user **can do/should do/should have done**
- irrelevant details are omitted using **generic heuristics**
- objects are denoted by means of their attributes (**clusters**)

Example: How-to query

to make sure that

it is allowed to download
Resource

```
allow(download(Resource)) ←
  public(Resource).
```

nothing needs to be done if

Resource is public

```
allow(download(Resource)) ←
  authenticated(User),
  has_subscr(User, Subscription),
  available(Resource, Subscription).
```

alternatively

please make sure that

for some User

User is authenticated

where for some Subscription

User subscribed Subscription

and

Resource is available for Subscription

```
allow(download(Resource)) ←
  authenticated(User),
  paid(User, Resource).
```

alternatively ...

Example: Why-not query

I can't prove that

it is allowed to download
paper012.pdf **because:**

```
allow(download(Resource)) ←  
  public(Resource).
```

```
allow(download(Resource)) ←  
  authenticated(User),  
  has_subscr(User, Subscription),  
  available(Resource, Subscription).
```

```
allow(download(Resource)) ←  
  authenticated(User),  
  paid(User, Resource).
```

Example: Why-not query

I can't prove that

it is allowed to download
paper012.pdf **because:**

Rule [2] is not applicable:

```
allow(download(Resource)) ←
  public(Resource).
```

```
allow(download(Resource)) ←
  authenticated(User),
  has_subscr(User, Subscription),
  available(Resource, Subscription).
```

```
allow(download(Resource)) ←
  authenticated(User),
  paid(User, Resource).
```

- Rule [1] removed by filtering

Example: Why-not query

I can't prove that

it is allowed to download
paper012.pdf **because:**

Rule [2] is not applicable:

there is no User such that

User is authenticated

```
allow(download(Resource)) ←
  public(Resource).
```

```
allow(download(Resource)) ←
  authenticated(User),
  has_subscr(User, Subscription),
  available(Resource, Subscription).
```

```
allow(download(Resource)) ←
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```

- Rule [1] removed by filtering
- Rule [2] partially omitted

Example: Why-not query

I can't prove that

it is allowed to download
paper012.pdf **because:**

Rule [2] is not applicable:
there is no User such that
User is authenticated

and

Rule [3] is not applicable:
there is no User such that
User is authenticated

moreover

there is no User such that
User paid for paper012.pdf

```
allow(download(Resource)) ←
  public(Resource).
```

```
allow(download(Resource)) ←
  authenticated(User),
  has_subscr(User,Subscription),
  available(Resource,Subscription).
```

```
allow(download(Resource)) ←
  authenticated(User),
  paid(User,Resource).
```

- Rule [1] removed by filtering
- Rule [2] partially omitted
- Rule [3] involves 2
user-dependent conditions

Example: Why-not query

Predicate authenticated/1 depends on valid_id/1 ...

I can't find any Cred such that
Cred is a valid id **because:**

```
valid_id(Cred) ←
  credential(Cred),
  Cred.type : T,
  Cred.issuer : CA,
  isa(T,id),
  trusted_for(CA,id).
```

Rule [6] is not applicable:
c321 is a credential

with type student-id

and issuer Open University,

student-id is an id

but it is not the case that

Open University is trusted for id

Example: Why-not query

Predicate authenticated/1 depends on valid_id/1 ...

I can't find any Cred such that
Cred is a valid id **because:**

```
valid_id(Cred) ←
  credential(Cred),
  Cred.type : T,
  Cred.issuer : CA,
  isa(T,id),
  trusted_for(CA,id).
```

Rule [6] is not applicable:

c321 is a **credential**

with type student-id

and issuer Open University,

student-id is an id

but it is not the case that

Open University is trusted for id

Here you see an example of a **cluster**

Architecture

Explanations need not be built on the server:

- the “server” sends its filtered policy together with predicate verbalization rules (and possibly the outcome of local predicates)

```
authenticated(X).explanation : [X,is,authenticated]  
not authenticated(X).explanation : [X,is,not,authenti...
```

- the “client” constructs the tabled explanation structure and verbalizes the explanations
- ⇒ the computational cost of explanations can be moved to the clients

Final observations

- Explanations with a reasonable quality can be built with little instantiation effort
- and without overloading the server
- we are planning to assist the creation of literal verbalization by means of the natural language front-end for policy formulation
- some experimentation is needed to evaluate and refine the current heuristics
- there is space for improvements...

Final observations

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- some experimentation is needed to evaluate and refine the current heuristics
- there is space for improvements...

NB: there are several other interesting TM issues that could not be discussed in this talk...

Questions?